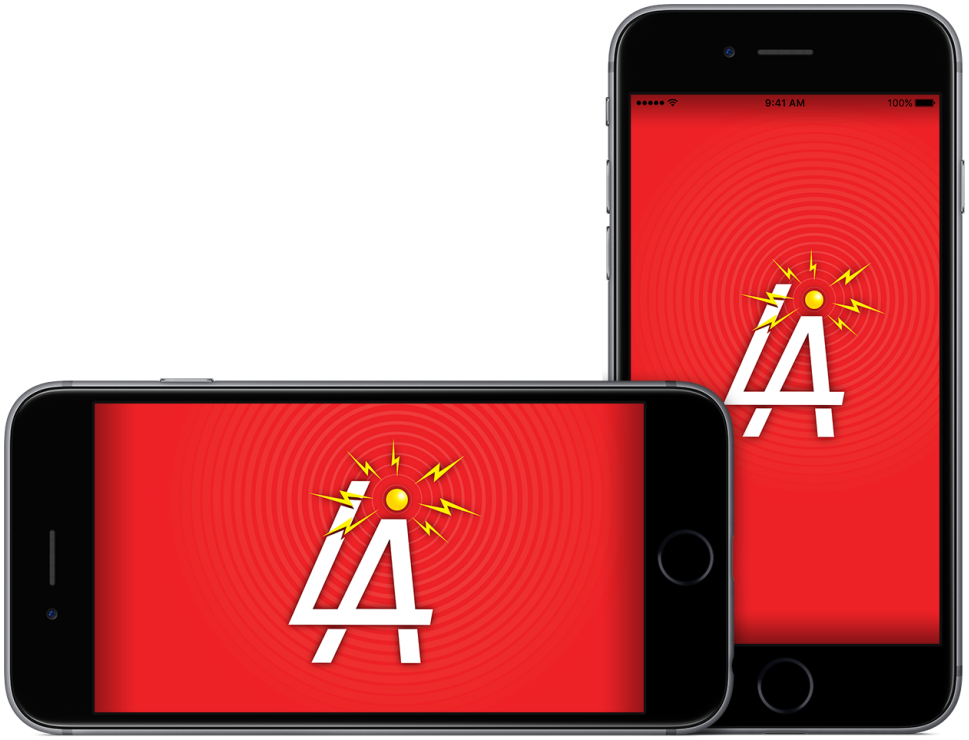
LaRC Alerts Mobile App

Usage Instructions for iOS and Android devices



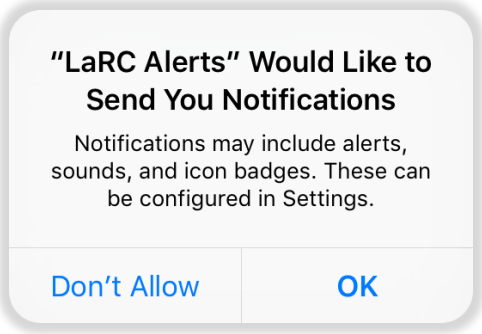
Developed for the Safety & Mission Assurance Office (SMAO)
POC: Jose Caraballo jose.a.caraballo@nasa.gov
App Support: larc-dl-alerts-support@mail.nasa.gov

Instructions for iPhone & iPad

LaRC Alerts is supported on iOS devices running version 7.x and higher.

Initial Launch

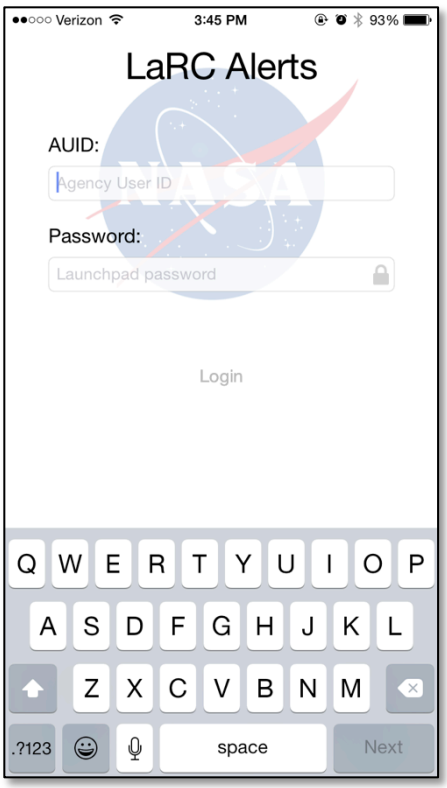
The first time launching the app, you may be prompted with the message:



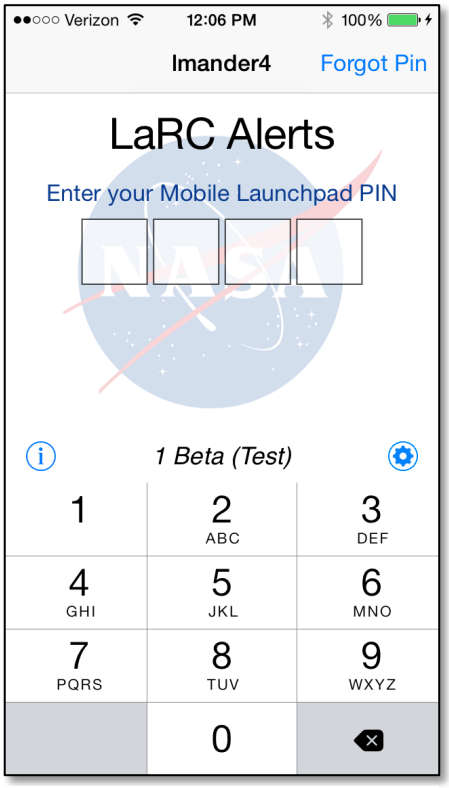
Select OK to allow push notifications to be sent to your device.

Login Screen

When starting the app, you will be prompted with a login screen. The first time you run the app, you will typically have to enter your AUID and Launchpad password to login. You may setup a 4-digit PIN for future logins. (Note, this is typically shared between other internal NASA apps to simplify the login process).



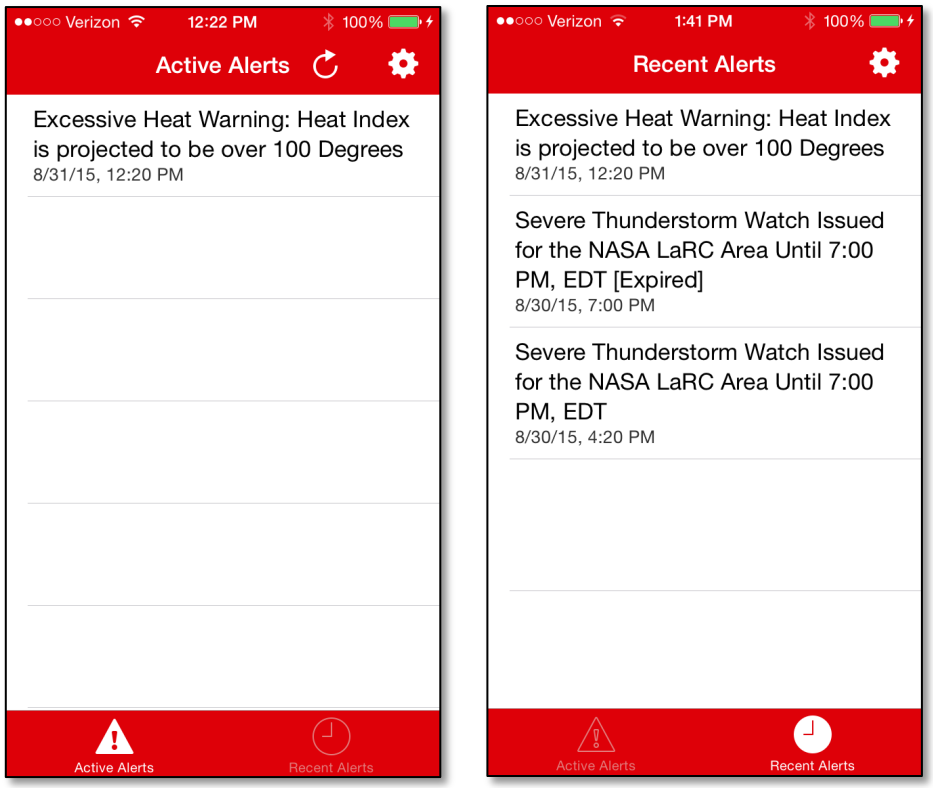
Password Login



Pin Login

Main Screen

After logging in, the app launches the main screen with tabs for the active and recent alert lists.



Main Interface

Active Alerts

The "Active Alerts" tab displays a list of all alerts that have been issued by the Safety & Mission Assurance Office (SMAO) and are still active and applicable. This should correlate with the alerts displayed on the Center Alert System home page: http://alerts.larc.nasa.gov/.

You may use the refresh button to update this list at any time.

Clicking on an item in the list will go to a detail page for the selected alert, which should display the alert's title, timestamps, and summary information.

Recent Alerts

The "Recent Alerts" tab is a history of notifications you've previously received. Once you click on a notification on your device, it should be automatically added to this list for future reference.

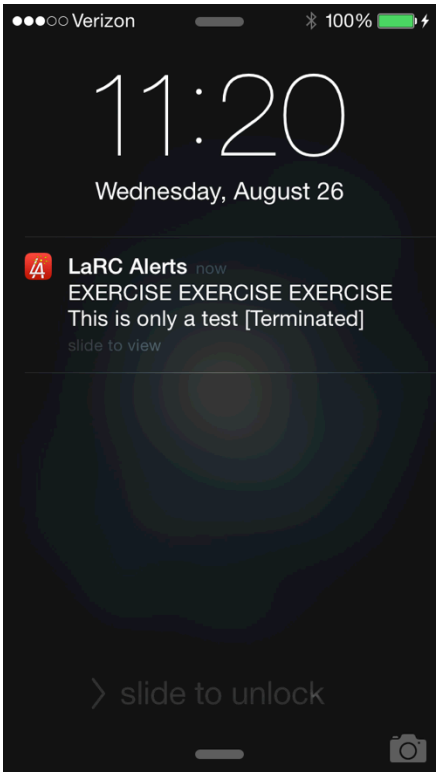
Options

To access more app options select the gear button at the top right. This will display a page with links to app preferences, information, feedback/help, and a logout button.

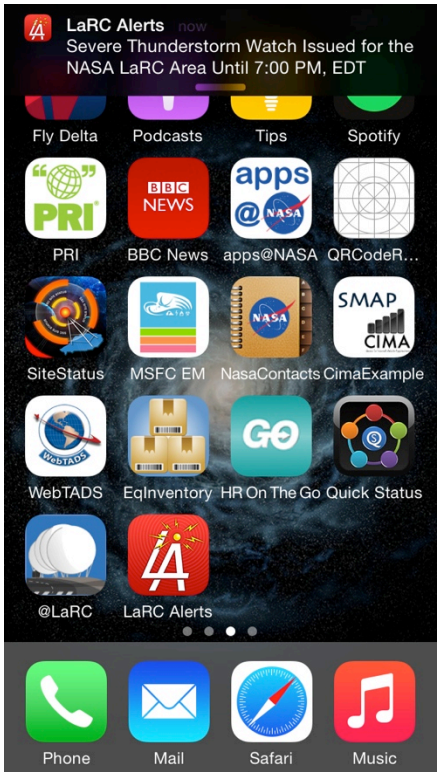
Push Notifications

The main purpose of the app is to receive notifications issued by the safety team.

Notifications will typically be displayed on the lock screen or as a banner or alert dialog.



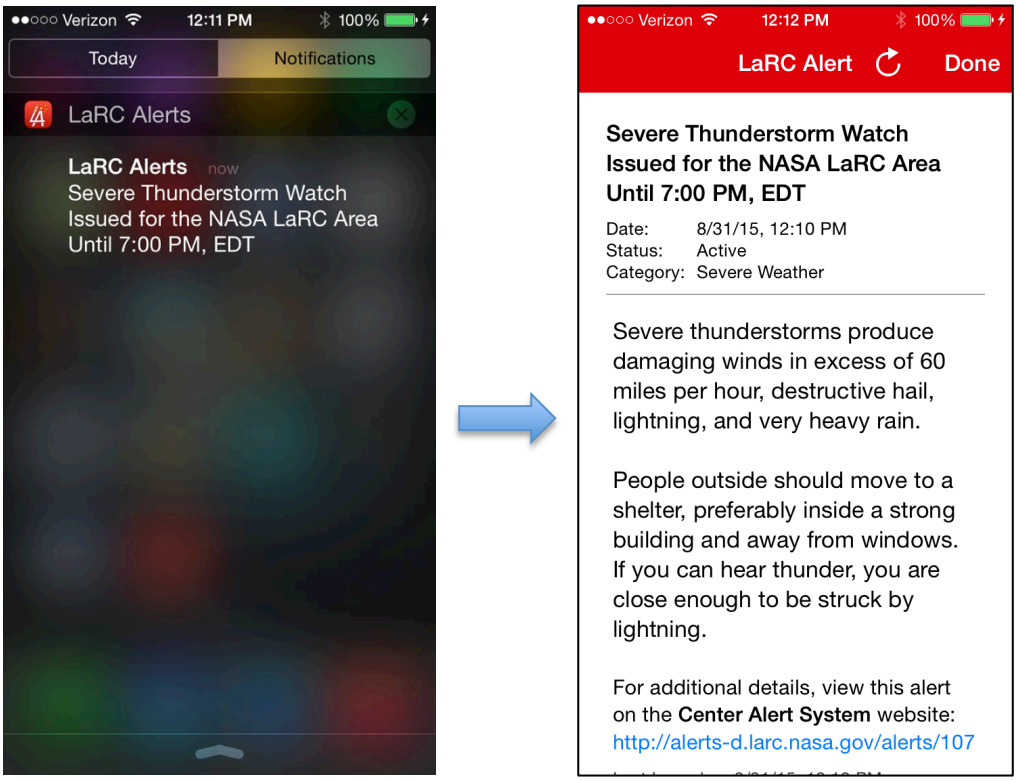
iOS Lock Screen



iOS Banner

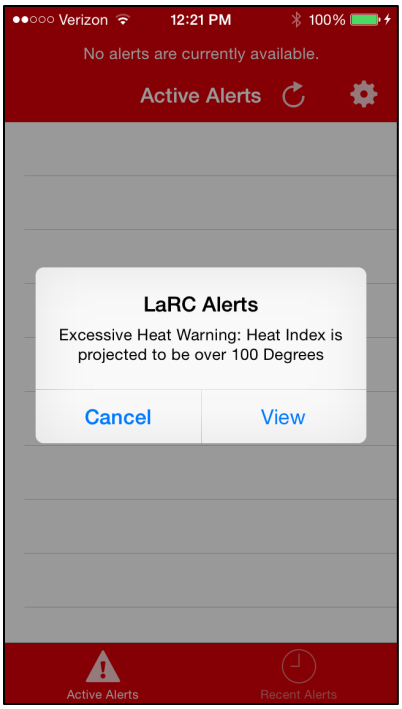
After a push notification is received, it will be added to the device's notification center. To open the notification center, swipe down from the top of the device's screen.

Clicking on a notification will launch the app and display a detailed view of the message.



Launching the App from a Notification (iOS)

If the app is open and visible when a notification is received, the app will handle the message and display the notification as an alert dialog.



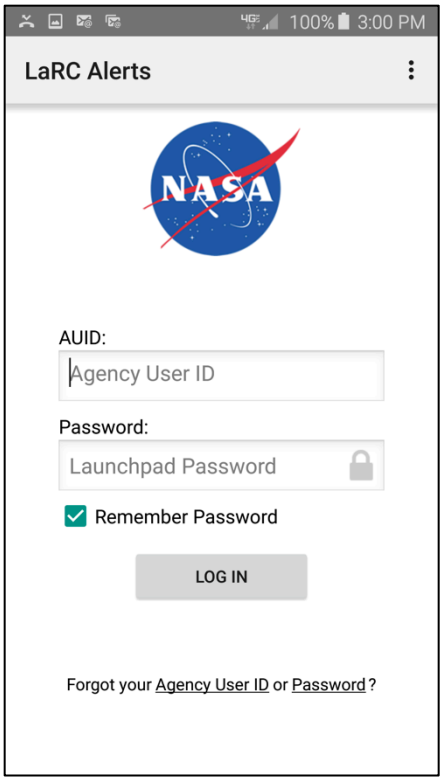
Alert Dialog Notification (iOS)

Instructions for Android

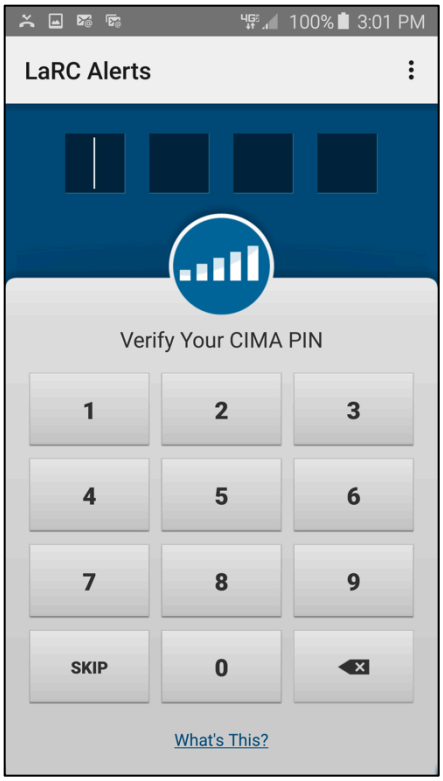
LaRC Alerts is supported for Android devices running Honeycomb or higher.

Login Screen

When starting the app, you will be prompted with a login screen. The first time you run the app, you will typically have to enter your AUID and Launchpad password to login. You may setup a 4-digit PIN for future logins. (Note, this is typically shared between other internal NASA apps to simplify the login process).



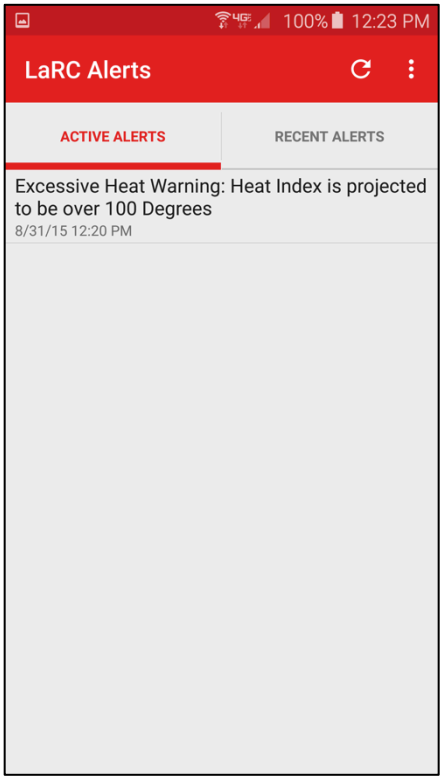
Password Login

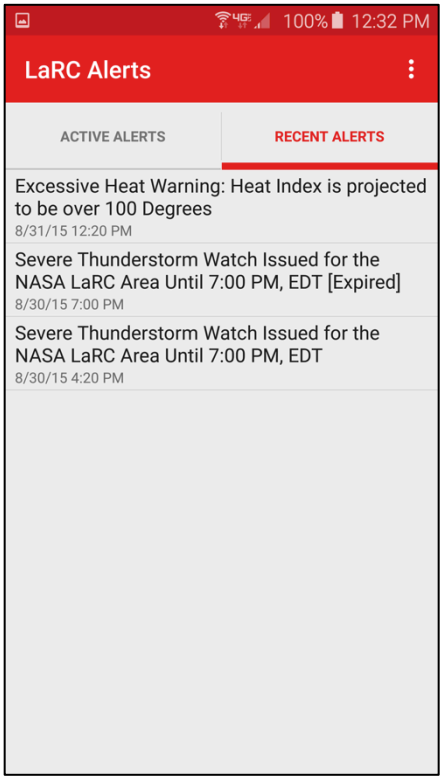


Pin Login

Main Screen

After logging in, the app launches the main screen displaying tabs for the active and recent alert lists.





Main Interface (Android)

Active Alerts

The "Active Alerts" tab displays a list of all alerts that have been issued by the Safety & Mission Assurance Office (SMAO) and are still active and applicable. This should correlate with the alerts displayed on the Center Alert System home page: http://alerts.larc.nasa.gov/.

You may use the refresh button to update this list at any time.

Clicking on an item in the list will go to a detail page for the selected alert, which should display the alert's title, timestamps, and summary information.

Recent Alerts

The "Recent Alerts" tab is a history of notifications you've previously received. Once you click on a notification on your device, it should be automatically added to this list for future reference.

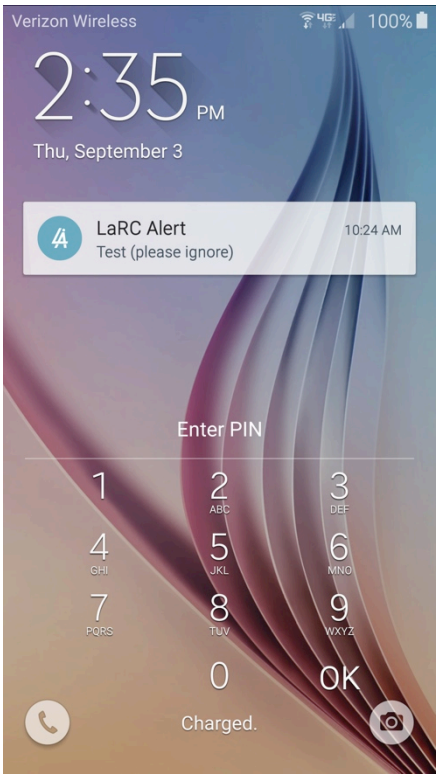
Options

To access more app options select the action bar menu at the upper right. Choose to display an about page, change the app's notification settings, or to logout of the app.

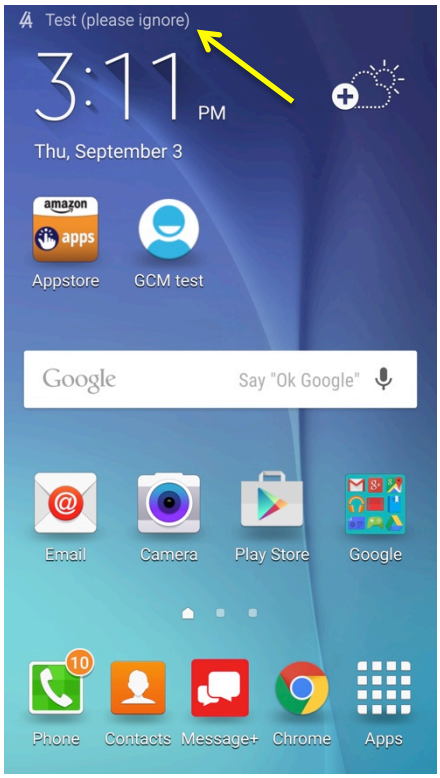
Push Notifications

The main purpose of the app is to receive notifications issued by the safety team.

Notifications may be displayed on the lock screen, on the system toolbar, or as an alert dialog.



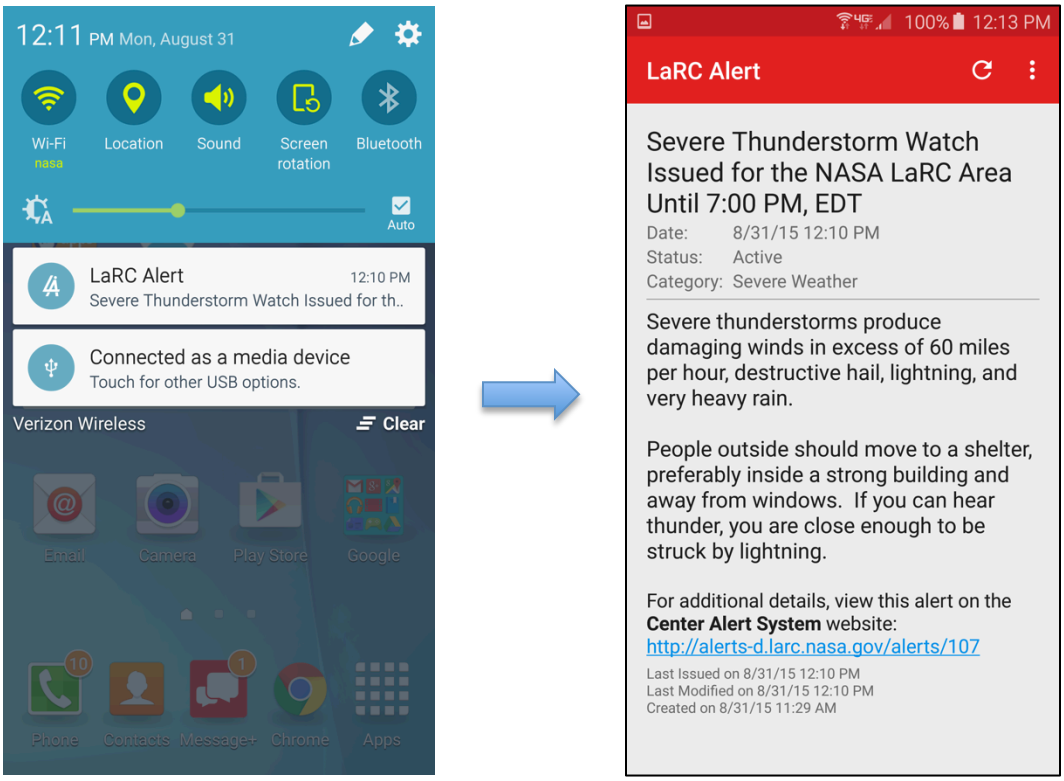
On Lock Screen



Notification Icon/Message on Toolbar

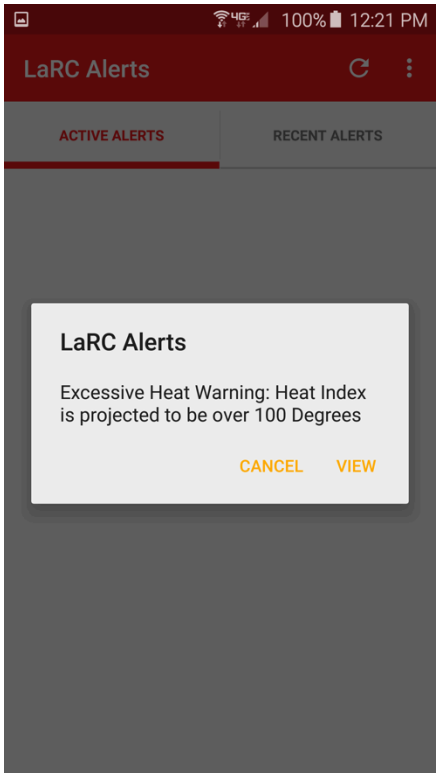
After a push notification is received, a notification icon will also be added to the system toolbar. Swipe down from the top of the device's screen to display any notifications received.

Clicking on a notification will launch the app and display a detailed view of the message.



Launching the App from a Notification (Android)

If the app is open and visible when a notification is received, the app will handle the message and display the notification as an alert dialog.



Alert Dialog Notification (Android)

Contact

For issues, feedback and technical support, please send an email to:
larc-dl-alerts-support@mail.nasa.gov